Log on to PGP Whole Disk Encrypted Device – PGP Desktop

A device is defined as a desktop or laptop PC running a supported Microsoft Windows operating system.

Requirements
- Computer is set up with a PGP Desktop Whole Disk Encryption license.
- User has enrolled into the PGP Universal infrastructure and has encrypted the drive.

Step 1: Viewing the Bootguard
When the device is turned on after encryption, the user is greeted with the PGP Bootguard. This pre-boot authentication screen is used to unlock the device using a user’s passphrase (NetID password).

Step 2: Enter the Passphrase
With the Bootguard on the screen, type in the passphrase used to encrypt the drive. Once the passphrase is entered, press return to boot the machine. If the passphrase entered is incorrect, the screen will display this and ask the user to enter in their passphrase.

Note: If your password changes: Any time you change your netid password, you will have to re-enter the old password in this PGP bootguard screen one last time before the PGP system is updated with the new password information. If you forget your passphrase you can call the ITS Help Desk at 432-9000.