Add or remove users on Whole Disk Encrypted Device – PGP Desktop

To add or remove users, an authorized passphrase user must be present (i.e., the person that encrypted the laptop).

Adding a user

From the PGP Desktop main screen, click the item in the sidebar to which you want to give a user access.

Select New Passphrase User...

The Whole Disk Encryption - New User Wizard will begin.
Select **Use Windows Password** and click **Next**.

On the Protection Method screen, select **Passphrase** and click **Next**.
Enter a **Username, Domain** and **Password** for the user and click **Next**. If the computer is not on a domain, then the Domain section will contain the computer name, otherwise it will contain the domain that the system is in (i.e. YALE).

![Windows Account Logon](image1)

To finish adding a new user, you will need to enter the password of an existing user on the device and click **OK**.

![Unlock disk C:(Boot) 20.0 GB Fixed Disk](image2)

You have successfully added a user when you see the user added to the device in the main PGP Desktop window:

![User Access](image3)
Removing a user

From the PGP Desktop main screen, click the item in the sidebar to which you want to remove a user’s access.

Select the user name in the bottom pane, and click **Delete User**...

You will be prompted for the passphrase of any authorized user on the system (including the user being removed). Enter a password and click **OK**.

If an acceptable password was provided, you will receive a confirmation message.

Click **Yes** if you want to remove the user and they will no longer appear in the PGP Desktop pane.