Emergency Response Guidebook

This guidebook presents a summary of some types of emergencies that a member of the Yale community might face. This guide is not comprehensive, but is presented as a reference to assist you in responding to an emergency. Remember: do not take unnecessary risks; remain calm; and always use common sense. Please fill in the blank spaces in this guide with the names of your building superintendent and department/unit, as well as the names and phone numbers of the department or unit heads and backups in case of an emergency. It is the responsibility of each department and/or unit to make certain the information is always current.

**BUILDING**

**OFFICE LOCATIONS**

**UNIT HEAD**

**BACK-UP**

**SUPERINTENDENT**

**SAFETY ADVISOR**

Throughout this guide, items marked with an asterisk (*) require special planning. Refer to “Planning Considerations” at the back of this guide for situation-specific details.
Responding to a person with a gun

Remember OUT!

GET OUT!
If possible, leave the area and seek cover.

CALL OUT!
Once you reach a safe area, call 911.

HIDE OUT!
If you can’t leave, take cover where you are.

KEEP OUT!
Barricade doors to keep shooter out.

TAKE OUT!
As a last resort, consider aggressive action against the shooter.

Adapted from “Preventing Mass Casualty Shooting in a Campus Setting” with permission from the University of Wisconsin-Madison Police Department and the Board of Regents for the University of Wisconsin System
Theft or vandalism

**WARNING** Do not touch or move anything at the scene. If you are not certain that the intruder has left the scene, leave.

1. Notify Yale Police by calling 203-432-4400, by using a blue campus phone, or calling 911

2. *Report*
   - Location (building and room number)
   - Nature and extent of theft
   - Your name and the number you are calling from

3. *Request*
   - Immediate assistance

4. *Take action*
   - Follow instructions of police personnel.
   - If you are witnessing the crime, move to a safe location and call YPD.
   - Provided it is safe to do so, take a picture with a camera or phone of the area. This may assist the police with the investigation.
Hazardous material spill

*Planning discussion necessary by your department, unit, college, or school

For hazardous materials spills, major spills, or catastrophic lab accidents

1. Notify Yale Police by calling **203-432-4400**, by using a blue campus phone, or calling **911**

2. Provide the following information:
   Location (building and room number)
   Nature and extent of emergency
   Your name and the number or location you are calling from

3. Alert others nearby of the problem and safely leave the immediate area.

4. Arrange to meet responders and discuss affected area, safe entry procedures, and any hazardous or unknown conditions. If not already contacted, notify Yale EHS.

5. Contact your supervisor, business/lead administrator, and/or principal investigator about the incident. Assist in cataloguing impacts and recovery procedures.
Medical emergency

**WARNING** Do not move the injured person.

1. Notify Yale Police by calling **203-432-4400**, by using a blue campus phone, or calling **911**

2. *Request*
   - Ask for immediate medical assistance
   - Location (building and room number)
   - Best entrance for responder to go to (someone should meet the responders)
   - Nature and extent of emergency
   - Your name and the number from which you are calling
   - Follow instructions of emergency personnel

3. *Response*
   - If you are trained, assist with First Aid or CPR.

4. *Report all incidents*
   - Call Risk Management at **203-432-0140**
   - Complete and file an incident report (employee or member of the public)
   - Incident report: www.yale.edu/riskmanagement
Unwanted person

*Planning discussion necessary by your department, unit, college, or school*

1. If you find yourself in a situation with an unwanted or threatening individual or observe that a fellow employee is in this kind of situation, you should telephone someone in the office who is out of the direct sight and hearing of the unwanted or threatening individual.

2. Ask for [code word]

(Example: dean + name of the street where your office is located)

3. This message will signal to your colleague that you need police assistance, without revealing to the threatening individual that the police have been contacted and are on their way.

4. The person receiving the message about [code word] should immediately call the Yale Police Department at 203-432-4400 to explain the situation (building, floor number and room number) of the person who called you.

5. Police will respond accordingly.

6. The person receiving the call should stay in contact with the person who is with the unwanted individual.

7. If at any time you feel threatened or unsafe, leave the area and call 911 directly.
Water or flood

**DANGER** Possibility of electric shock in flooded areas.

1. **Call Facilities Operations Center**
   - Central Campus  203-432-6888
   - Medical School  203-785-4620
   - West Campus  203-737-3005

2. **Report**
   - Provide the following information:
     - Location (building and room number)
     - Nature and extent of emergency
     - Source of water/flood, if known
     - Your name and the number or location you are calling from

3. **Arrange** to meet responders and discuss contents of affected area, safe entry procedures, and any hazardous or unknown conditions. Contact Yale EHS for advice if any hazardous materials are present or if the flooded area is a laboratory.

4. **Contact** your supervisor, business/lead administrator, and/or principal investigator about the incident. Assist in cataloguing valuable/sensitive assets impacted by flood.

5. **Follow-up** with Risk Management for any claims.
   - www.yale.edu/riskmanagement
Bomb threat

**CAUTION** Do not evacuate unless told to do so by emergency personnel.

1. *Remain calm and obtain as much information as possible from the caller.*
   *Try to get someone’s attention to listen in on the call.*
   When is the bomb going to explode?
   Where is it?
   What does it look like?
   What will cause it to explode?
   Why did you place the bomb?
   If you have caller ID, write down the phone number that is displayed.

2. *Remember*
   Woman or man’s voice?
   Approximate age?
   Accent?
   Tone of voice?
   Background noise?

3. *Call Yale Police*
   911 or 203-432-4400

4. *Report*
   Location (building and room number)
   Nature and extent of emergency
   Your name and a number to reach you
   Request immediate assistance
   Follow instructions of emergency personnel
Suspicious mail/package

**WARNING** Do not touch, move, or open the object.

1. *Typical characteristics of a suspicious letter or parcel:*
   - Excessive postage, no postage, or non-cancelled postage
   - No return address or obviously fictitious return address
   - Packages that are unexpected or from someone unfamiliar to you
   - Excessive tape
   - Improper spelling of addressee names, titles or locations
   - Packages that are addressed to someone no longer with your organization or otherwise outdated
   - Rigid, bulky, lopsided, or uneven
   - Unexpected envelopes from foreign countries
   - Restrictive markings
   
   [www.usps.com]

2. Do not touch, move or open object

3. Treat item as suspect

4. Isolate area

5. Evacuate immediate area

6. Notify Yale Police by calling **203-432-4400**, by using a blue campus phone, or calling **911**

7. Request immediate assistance and follow instructions of emergency personnel
Tornado

*Planning discussion necessary by your department, unit, college, or school*

Familiarize yourself with these terms to help identify a tornado hazard.

**Tornado Watch** Tornadoes are possible. Remain alert for approaching storms.
Stay tuned to NOAA Weather Radio, radio, or television for information.

**Tornado Warning** A tornado has been sighted or indicated by weather radar.

*If you are under a tornado warning, seek shelter immediately!*

*If you are in:*

**A structure**
*Go to a pre-designated shelter area such as a safe room, basement, storm cellar, or the lowest building level. If there is no basement, go to the center of an interior room on the lowest level (closet, interior hallway) away from corners, windows, doors, and outside walls. Put as many walls as possible between you and the outside. Get under a sturdy table and use your arms to protect your head and neck. Do not open windows.*

**A vehicle**
Get out immediately and go to the lowest floor of a sturdy, nearby building, or storm shelter.

**Outside with no shelter**
Lie flat in a nearby ditch or depression and cover your head with your hands.
Be aware of the potential for flooding.
Do not get under an overpass or bridge. You are safer in a low, flat location.
Never try to outrun a tornado. Instead, leave the vehicle immediately for safe shelter.
Watch out for flying debris. Flying debris from tornadoes causes most fatalities and injuries.

*www.fema.gov*
Power failure

**DANGER** Avoid flooded areas and exposed power lines

1. **Call Facilities Operations Center**
   - Central Campus 203-432-6888
   - Medical School 203-785-4620
   - West Campus 203-737-3005

2. **Report**
   - Location (building and room number)
   - Best entrance for responder to go (someone should meet responder at entrance)
   - Nature and extent of emergency
   - Your name and the number you are calling from
   - Do not hang up until instructed to so do.

3. **Request**
   - Follow instructions from Facilities Operations Center or emergency personnel.

4. **Take action**
   - Turn off computers and other non-essential equipment to help reduce the power surge upon reactivation.

   **In laboratories**
   - Turn off hot or stir plates, heating mantles, centrifuges, and other equipment with potential for dangerous consequences upon unattended restart.
   - Close all open chemical containers, and safely stop work with any biological materials. Disinfect surfaces as appropriate.
   - Lower sashes on fume hoods.
Evacuation

*Planning discussion necessary by your department, unit, college, or school*

When you hear the fire alarm in your building always evacuate. You may be asked to evacuate in the event of a fire, hazardous material spill, etc.

1. Stay calm.
2. Proceed to the nearest exit.
3. Use alternate exit if primary exit is obstructed.
4. Close doors behind you as you leave.
5. Do not use elevators.
6. Keep low to the floor if smoke is present.
7. *Proceed to the designated emergency assembly location. Enter primary and secondary locations below.*

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8. Do not re-enter the building until emergency personnel declare it is safe to do so.

9. *Once assembled, begin to account for evacuated occupants; report any missing people to emergency officials as soon as possible.*

10. If smoke, heat or flames block your exit routes, or you are unable to evacuate on your own, stay in the room with the door closed. Place a rolled towel underneath the door. Signal for help by waving a brightly colored cloth or shining a flashlight at the window. If there is a telephone in the room, call the fire department at 911 or YPD at 203-432-4400 and let them know your exact location.

*If you need assistance evacuating — whether you have a permanent or temporary special need — please review “special needs guidelines” in this document.*
*Planning discussion necessary by your department, unit, college, or school*

1. Notify Yale Police by calling **203-432-4400**, by using a blue campus phone, or calling **911**

2. **Sound fire alarm** immediately (if not already sounding) by activating a pull station

3. If alarm fails to operate, warn nearby occupants by knocking on doors and shouting warnings

4. Immediately **evacuate** the building

*Unless told otherwise by building announcements or emergency officials, go to your predetermined assembly location:

5. *Begin to account for evacuated occupants; report any missing people to emergency officials as soon as possible.

6. Notify Yale Police by calling **203-432-4400**, by using a blue campus phone, or calling **911**

   Give as much information as possible:
   
   Location (building and room number)
   Nature and extent of emergency
   Your name
   Number or location you are calling from

7. Do not re-enter the building until emergency officials declare it safe.

8. Note that trained individuals may attempt to use a portable fire extinguisher only after making emergency notification.
Severe weather

**DANGER** Hazardous conditions on roadway or sidewalk.
Possible slips, falls, and injuries.

1. Call Facilities Operations Center
   - Central Campus  203-432-6888
   - Medical School  203-785-4620
   - West Campus    203-737-3005

2. *Report* Hazard and location
   - Location: Parking lot, sidewalk, building
   - Your name and the number you are calling from
   - Complete and file an incident report if you slipped and report it to a supervisor (employee or member of the public) online at www.yale.edu/riskmanagement

3. For anticipated severe weather events
   - Close, secure, and lock operable windows
   - Remove loose items, objects, or supplies from windows and window sills

   In laboratories:
   - Since emergency response resources may be delayed or temporarily unavailable, avoid starting any new experiments or other work with hazardous materials until the severe weather event is over.

**Other helpful links**
- *Yale University Hazardous Weather Policy*
  www.yale.edu/hronline/PersPracWeb/501.html
- *Guidelines on occasional telecommuting based on an episode of inclement weather for M&P employees (i.e. episodic telecommuting)*
  www.yale.edu/hronline/worklife/documents/HRQuickTips-EpisodicTelecommuting.pdf
- *For weather updates, campus closings, and information about being prepared*
  http://emergency.yale.edu
1. **Preparation for those with disabilities**
   - Get involved in emergency and evacuation planning. If you are a part of the discussion, you can provide information on your specific abilities and limitations and tell people how best to provide you with effective assistance.
   - Practice drills increase skills and instill confidence in one’s ability to cope in an emergency.
   - Know how to get to all the exits and areas of refuge & review them regularly.
   - Report safety hazards (fire extinguishers, blocked exits, furniture, etc).
   - Teach your support network how to operate your equipment in an emergency (i.e. how to disengage the gears of a power wheelchair).
   - If you are hard of hearing or deaf, practice having co-workers communicate important information to you through gestures.
   - If you are blind, have co-workers practice guiding you.
   - If you use a service animal, include the animal in drills.
   - Carry emergency health information and emergency contact numbers with you at all times. Make multiple copies of this information to keep in your emergency supply kits, car, workplace, wallet, backpack, etc.

2. **During evacuation**
   - If you need assistance evacuating a building, determine the most direct evacuation route and wait in the designated area. Call 911 to report where you are waiting. Identify your evacuation assistant. This person should know how to help you without causing injury to themselves, to you, or to others, even if you need to be lifted or carried.
   - Be prepared to quickly give critical information on how someone can assist you without causing injury. Take charge and practice how to quickly explain to people how to best assist you.

3. **Prepare now!** Don’t wait until an emergency occurs:
   - Students: call the Resources on Disabilities Office at 203-432-2324.
   - Faculty and staff: talk to your supervisor, a building manager, or the University’s Office for Equal Opportunity programs at 203-432-0849. They can help you through the planning process.
Shelter-in-place

*Planning discussion necessary by your department, unit, college, or school*

Shelter-in-place means selecting a small, interior room (when possible) with no or few windows and taking refuge there. It does not mean sealing off your entire building. Shelter-in-place is a precaution intended to keep you safe while remaining indoors.

In the event of a tornado, other sudden severe weather event, when safe evacuation is not possible, or an environmental release of chemical, biological, or radiological contaminants, you may be advised to shelter-in-place. Information will be provided through the Yale Alert system and other means of notification. The important thing is for you to follow instructions of authorities and know how to safely shelter-in-place.

_How to shelter-in-place_

1. Stop classes or work, or close business operations.

2. If there are students, customers, clients, or visitors in the building, provide for their safety by asking them to stay, not leave. When authorities provide directions to shelter-in-place, they want everyone to take those steps immediately, where they are, and not drive or walk outdoors.

3. Unless there is an imminent threat, ask students, staff, customers, clients, and visitors to call their emergency contact to let them know where they are and that they are safe.

4. Close and lock all windows, exterior doors, and any other openings to the outside.

5. If you are told there is danger of explosion, close the window shades, blinds, or curtains.

6. Bring everyone into the room(s). Shut and lock the door(s) if possible.

7. Wait in the safest location possible until you are given the “all clear” or told to evacuate. University and local officials may call for evacuation in specific areas at greatest risk in your community.
Sudden Cardiac Arrest

Heart attack, drowning, electric shock, and other medical problems may cause a person's heart to stop pumping blood. This is called sudden cardiac arrest.

**Signs & symptoms of a sudden cardiac arrest**
- Chest discomfort (uncomfortable chest pressure, squeezing, fullness, or pain)
- Discomfort in other areas of upper body
- Shortness of breath
- Sweating, nausea, lightheadedness

**The importance of CPR and AED**
The immediate and effective use of Cardio-Pulmonary Resuscitation (CPR), coupled with the use of an Automated External Defibrillator (AED), improves chances of survival from sudden cardiac arrest.

Many campus buildings have a wall-mounted AED at a readily accessible location. An AED will diagnose the person's condition prior to delivering a shock, and will only deliver a shock to a person in cardiac arrest. By following its audible commands an untrained person can safely use an AED.

*If a person has suddenly collapsed*

1. Check the person for a response.
2. If the person is not responsive, notify (or tell someone else to notify) Yale Police by calling **203-432-4400**, by using a blue campus phone, or calling **911**
3. Report
   - Location (building and room number)
   - Best entrance for responders to go to (someone should meet responders at the entrance)
   - Your name and the number from which you are calling
   - If available, retrieve building's AED (or tell someone else to bring the AED).
4. If you are trained, perform hands-only CPR. Push hard and fast in the center of chest.
5. When the AED arrives, turn it ON and follow its commands.
6. Report all incidents as instructed under “Other medical emergencies.”
Communications Plan

*Planning discussion necessary by your department, unit, college, or school*

According to FEMA’s “Collaborative Leadership in Homeland Security” training, when people are upset, they have difficulty hearing, understanding, and remembering, and mental noise can reduce processing up to 80%. Therefore, communication is one of the most critical components of managing a crisis during a planned event. If an incident occurs in or near your venue, your audience is going to look to you for guidance and information.

If an incident occurs on campus that has the potential of affecting the life safety of the people on campus, the University will use Yale ALERT and other means of communications to advise you of the incident and provide you with instructions (such as “shelter in place” or “evacuate”).

*At least one person on the event management team should save the Yale ALERT number (203-432-5830) and have their phone on during the event. This is especially important if the event has non-Yale people in attendance who are not in the Yale ALERT system. If a Yale ALERT is sent, inform your audience exactly what the message states and follow the directions provided.*

If the incident is at your location, you may be the source of information to first responders and your audience. If this is the case it is important that when you are delivering your message you:

1. Stay calm.
2. Be assertive.
3. Be honest and empathetic about the situation.
4. Give the audience as much information as possible, but don’t overwhelm them with details.
5. Let them know when you will be communicating again.
6. Try to manage their expectations.
Responding to an incident
(Pre-planning, day of the event, types of scenario, resources)

*Planning discussion necessary by your department, unit, college, or school

Not every event runs as planned. Some incidents occur that are beyond our control. To ensure the safety of our visitors, each of us has the responsibility to protect and minimize the effects of the incident.

Below are some pre-event preparedness activities.

*Pre-event briefing between managers, ushers, and other staff:

• Details of the venue, including entrance and exits, number of people attending, and specific information about the audience/attendees.

• Clear direction on unacceptable behavior.

• If hazardous weather is imminent.

• Details on emergency and evacuation, shelter in place plans

• Details on the incident communications plans (i.e. if we receive a Yale ALERT or weather alert, who receives and or disseminates this information

• Details on medical plans (if guest gets sick)

Before each event, check the weather. If inclement weather is expected, make sure someone is assigned to keep track of the weather. Determine what the communications structure looks like if there are severe weather or tornado warnings. Also, determine who may need assistance evacuating and who might assist others (mothers with children, or elderly).
Turn off computers, photocopiers, and other electrical equipment before leaving the office in anticipation of the predicted event. Although the University generates its own power for many parts of campus, there may be spotty outages or electrical surges that could damage sensitive equipment, and some areas served by UI may also be affected or lose power. Similarly, turn off all lights so that power can be conserved in the event we need to go to backup power sources.

Close and secure all windows and doors.

Review your plans for continuity of operations (COOP). If you do not have a formal plan, please ensure that you have access to emergency phone numbers for key staff, vendors, and sensitive documents. Additional information for COOP plans is located at emergency.yale.edu/coop.

Back up important files and take laptops or portable hard drives home with you. Double check that you have properly secured data on any portable devices.

Consult with Environmental Health and Safety at www.yale.edu/ehs, or call as needed for any issues related to power failure in labs with sensitive equipment. You may also consult the “Guide for Laboratories” plan at emergency.yale.edu/coop for specific continuity of operations information for laboratories.

If you do have laboratories, please ask them to consider postponing any experiments until after the storm. In the event of an emergency, it would be difficult for emergency crews to respond in extreme hazardous conditions.

In the event that a delayed opening is necessary, the University will include information in messages regarding handling time used and pay. However, the University is a complex educational institution with a large residential population. Many essential activities, ranging from providing medical services to serving meals and caring for those who reside here, must continue around the clock regardless of the weather.

Notify Risk Management of any damages right away by e-mail at risk.management@yale.edu. Also be prepared to keep track of any damage or additional expenses resulting from the storm.

Please distribute this information to your staff and encourage them to look at emergency.yale.edu, the Emergency Management website, which includes weather updates, University status and updates and information on personal preparedness.

For preparedness questions, e-mail oem@yale.edu.
Personal Safety Tips

1. No lock works unless you lock it. Lock public doors or gates to your apartment building or office. Lock your doors when you leave your office or apartment. Lock your doors before you go to sleep. Always lock windows that are accessible from the outside.

2. Never leave a public door propped open, even for a friend. Leave spare keys with a trusted neighbor or friend, never hidden near your door.

3. Take precaution in safeguarding your valuables (including laptops, cell phones, and iPads). Do not leave valuables unsecured or unattended. Register your bikes and laptops (at publicsafety.yale.edu). Write down the serial numbers of valuable items.

4. Keep house and car keys on separate key chains. When leaving your car for service or at a parking lot, leave only the car keys. Never attach your address to your keychain. Yale urges you never to attach your Yale ID tag to your keychain.

5. Identify visitors through a window or peephole before opening the door.

6. Request that service people show proper credentials before you let them in. If necessary, call the company to verify employment. Do not lend your keys or Yale ID tag to anyone.

7. If a stranger asks to use your telephone, politely refuse. Offer to call for assistance for them.

8. Do not walk alone at night. Remain aware of your surroundings. Use lighted pathways. When well-lit areas are not available, call 432-WALK (432-9255). A uniformed security officer will be dispatched to your location and escort you to your on-campus destination. You will recognize these officers by their green shirts, navy pants, prominent security labels, and an official security badge on the left side of their chest.

9. Sign up for the Bulldog Mobile Program: www.yale.edu/mbd. With Bulldog Mobile, you can use your cell phone as a personal security device to activate the GPS tracking technology and escort timer options.

10. Report any unusual or suspicious activity near your home, room, or around your neighbors’ homes or apartments to the police. Program the Yale Police phone number into your phone: 203-432-4400 or text 67283, type “yaletip” and add a space, after the space type a message, hit send.

Remember: If you see something, say something.
Planning Considerations

Emergency Planning is a group effort. Engage your department, unit, college, or school in this process. *Planning discussion necessary by your department, unit, college, or school* indicates areas where you should, as a group, read through the procedure and discuss and determine what your plan will be. Below are the specific conversations and decisions that you should be making together.

**Stay informed**

It is incredibly important to keep your contact information updated with the University. Visit the Yale Portal (log in, select “My Pay and Info”) to update your information. This will help ensure that, in the event of an emergency, we can reach you through the Yale ALERT system. This system is only for campus emergencies and not for routine announcements. Instructions for updating your information are posted on emergency.yale.edu/stay-informed.

**Evacuation**

Do you know where the emergency exits and fire pull stations are in your building? Is this information included in your new employee orientation? Have you identified emergency assembly areas? Develop a plan to account for everyone in your department, unit, college, or school once you have evacuated and arrived at the emergency assembly location. If anyone is missing, ask to see if others know where the missing person is (maybe at class, a laboratory, or home). If you determine that the person is missing, immediately inform the public safety officials on scene.

**Shelter-in-place**

In advance of an emergency, identify interior room(s) above the ground floor with no or few windows or vents. The room(s) should have adequate space for everyone to be able to sit somewhere. Avoid overcrowding by selecting several rooms if necessary. Large storage closets, utility rooms, pantries, and copy and conference rooms without exterior windows will work well. Avoid selecting a room with mechanical equipment like ventilation blowers or pipes. It is ideal to have a hard-wired telephone in the room(s) you select. Call emergency contacts and have the phone available if you need to report a life-threatening condition. Cellular telephone equipment may be overwhelmed or damaged during an emergency.

**Unwanted guest**

Select your code word and make sure that everyone understands what it means.

**Medical emergency**

Consider getting trained in First Aid and CPR. If there is an AED at your location, make sure that you receive training on how to use it.

**Hazardous materials**

Keep laboratory signage and emergency contact information up-to-date
Understand and document the contents of refrigerators, freezers, and coldrooms
Periodically clear out old and unwanted materials
Avoid working alone or off-hours with hazardous materials

**Power failure**

Understand your critical electrical equipment and the availability of either alternate or emergency back-up power. Ensure redundant back-up for irreplaceable research and clinical specimens.
Additional planning tips

Communications: helpful during any event, to include hazardous weather conditions.

Maintain up-to-date staff and faculty contact information.

Identify staff without phone or computer access.

Develop communication plan (call-down tree, e-mail, etc).

Identify contacts from other areas (customers, clients, vendors, or other constituents) with whom you would need to communicate in an emergency.

Save the Yale ALERT number (203-432-5830) to your phone. When a Yale ALERT call comes in, you will know it is important.

Preparedness

Review your plan with your staff at least once per year.

Promote personal preparedness.

More information is available at emergency.yale.edu or email oem@yale.edu
In case of emergency, call:

911 (medical/fire/police)

Facilities Operations Center
Central Campus 203-432-6888
Medical School 203-785-4620
West Campus 203-737-3005

Yale Police 911 or 203-432-4400
Yale Security 203-785-5555
Yale Escort 203-432-WALK (9255)
Yale Health 203-432-0123
Yale Environmental Health and Safety 203-785-3555
Yale ALERT 203-432-5830
(program number into your phone)

Dial 911 from any phone
Call Police at 203-432-4400 or
Press the red button on a blue phone
Stop an officer and seek assistance
Ask a security officer to notify the Police
All calls will be kept confidential

If you see something, say something.
Help the Yale and New Haven Police
keep our community safe.

emergency.yale.edu

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