IT Professionals Forum

IT Communications Update

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Communications Channels

1. Email
2. ITS Website / Intranet
3. News
4. Cross-team Communications
5. Status messages
6. Social Media
1. Email

- Are you and your IT colleagues targeted messages to Message 3 IT Partners group

- Subscribe to lists at: messages.yale.edu/subscribe
2. ITS Website

- Intranet to replace “IT Professionals”

- Features include:
  
  ✓ Information and resources for current projects
  ✓ Updated news and bulletins
  ✓ Pages dedicated to IT communities
  ✓ Productivity tools and administrative links
  ✓ Training opportunities
  ✓ Social/collaborative tools

- Rolled out in phases; target launch in October
3. News

- IT News homepage: its.yale.edu/news
- Monday Morning News
Yale Information Technology Services

News

- Read Monday Morning News
- Subscribe to Monday Morning News
- Submit a News Story
- News Archive
- RSS Feed

Recent News

- September 9, 2013
  Training: Beyond Service Excellence - Sept. 24
- September 9, 2013
  Roundtable Faces Professional Schools’ IT Issues
- September 9, 2013
  Absolution of Light: Dark Chamber Dedication - Sept. 15
- September 9, 2013
  NERCOMP: Engaging and Educating Your Virtual Audience - Sept. 30
- September 9, 2013
  Yale Day of Data - Sept. 20
- September 9, 2013
  DevCoP Team Collaborative Discussion - Sept. 19
- September 9, 2013
  ITS Pecha Kucha - Sept. 19
- September 9, 2013
  Yale BA Community to Partner With Professional Organization

What's going on

ITS Welcomes Interns

Four recent college graduates are the first participants in the new ITS Internship Program. The interns will partner with ITS staff and rotate through various departments.

Read more

Subscribe to ITS News

Yale Portal Soon to Be Fresher, Friendlier, and More Useful

The Yale University Portal is getting a facelift! In the coming weeks, ITS will migrate the iPortal to the University-supported content management system, Drupal7. This has been a three-year partnership between ITS, Human Resources, and the Office of Public Affairs & Communications. Read more

FY15 Portfolio Planning Enhanced, Moved to the Fall

The FY15 Portfolio Planning process, which took place in the spring the prior two years, is underway. The process has been moved to the fall to align with the University budgeting process, thus enabling our partners throughout the Yale community to gain a clearer understanding of the projects to be...

Read more

its.yale.edu/news
Monday Morning News

- **Read** — Email or its.yale.edu/news
- **Respond** — Log in to post/read comments
- **Subscribe** — Link at its.yale.edu/news
- **Submit** — Send us stories and tips at its.yale.edu/news
3. Cross-Team Communications

- Pecha Kucha – Thursday, Sept. 19
- ITS Tradeshow – Spring 2014
ITS Pecha Kucha

Thursday, Sept. 19
3-5 p.m.
President’s Room, Woolsey Hall
Food and drink

Register at:
its.yale.edu/pechakucha
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IT Communications Update

4. Status Page

- For technical or functional system owners who need to post an **unplanned** or **urgent** message on the Status Page

- Follow instructions: 
  message.yale.edu/its-messaging-service

- Send details and updates to:
  message@yale.edu
5. Social Media

- New look for Yale ITS Twitter and Facebook
- Other channels, including IT intranet integration, to follow