Instructions for Enrolling/Registering a Device for Multifactor Authentication (MFA).
The device enrollment process makes it easy to register a phone and install the Duo Mobile application on a smartphone or tablet.

<table>
<thead>
<tr>
<th>Step</th>
<th>Action/Result</th>
<th>Screen Shot</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Once enrolled in Multifactor Authentication You will receive an email from Duo (Yale’s Multifactor Solution). The email will contain a link to register/enroll. Click the link to launch the enrollment/registration process. If you have not received an email you will be prompted to enroll the first time you log in to CAS, YaleConnect, or VPN, from &quot;off campus&quot;. Once you have entered your netID and password the Welcome Screen&quot; will launch to begin the setup or enrollment/registration process. <strong>If you are enrolling a smart phone or tablet you must initiate this process from your computer, not your smartphone or tablet.</strong></td>
<td><img src="start_setup.png" alt="Welcome Screen" /></td>
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<tr>
<td>2</td>
<td>Welcome Screen - Click &quot;Start Setup&quot; to begin the enrollment process</td>
<td><img src="choose_device.png" alt="Welcome Screen" /></td>
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<tr>
<td>3</td>
<td>Choose the type of device to register - We recommend using a smartphone if you have one. Click the authentication device you are enrolling, click &quot;Continue&quot;. You may also enroll a landline or traditional cell phone.</td>
<td><img src="select_country.png" alt="Select Country" /></td>
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<tr>
<td>4</td>
<td>Select your country. Type your phone number. Use the number of the smartphone, landline, or cell phone that you will have with you when are logging in. You can enter an extension if you chose &quot;Landline&quot; in the previous step. Then double-check that the number is entered correctly, check the box, and click &quot;Continue&quot;. For cell phones and landlines this will complete enrollment/registration process for the device. Click &quot;Enroll another device&quot; to add another device (backup phone, etc.), or click &quot;I'm done enrolling devices&quot; to continue to the authentication prompt. <strong>The recommendation is that you enroll at least two devices.</strong> For smartphones follow the instructions below to complete your device enrollment/registration.</td>
<td><img src="enter_phone_number.png" alt="Select Country" /></td>
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<tr>
<td>5</td>
<td>If you are registering a smart phone you will be prompted to Choose Platform - Choose the operating system that your phone runs, and click &quot;Continue&quot;.</td>
<td><img src="choose_platform.png" alt="Select Platform" /></td>
</tr>
</tbody>
</table>
Install Duo Mobile - Duo Mobile is an application that runs on your phone and helps you authenticate. Without it you will still be able to log in using a phone call or text message, but Duo strongly recommends that you use Duo Mobile to authenticate quickly and easily. Follow the platform-specific instructions on the screen to install Duo Mobile.

Activate Duo Mobile - Activating the application will link it to your account so you can use it for authentication. On iPhone, Android, Windows Phone, and BlackBerry 10, activate Duo Mobile by scanning the barcode with the built-in barcode scanner. The "Continue" button will be clickable after you scan the barcode. Can't scan the barcode? Click the link and then follow the instructions.

Enrollment Complete!

Click "Enroll another device" to add another device (backup phone, etc.), or click "I'm done enrolling devices" to continue to the authentication prompt. The recommendation is that you enroll at least two devices.

note
- This is only required when logging in from off campus. *Off Campus is defined as anything other than Yale Secure Wireless, Yale Wireless, or Yale hard wired network. Note: There are a few physically/.geographically remote offices (medical) which are connected via Aruba Networks however they are considered on Campus and they will see no change. “Yale Guest” is an Off Campus network.
- Once you are enrolled you will be able to log into CAS, YaleConnect and VPN with your second factor. Refer to the MFA Quick Guide for CAS, YaleConnect and VPN for instructions.

For additional information:
Registering other device types, follow the links below:

Duo Mobile App Other Devices
iPhone
Cell Phones & Landlines
Android
Hardware Tokens
BlackBerry
U2F Authenticators
Palm
Windows Phone 7
Windows Mobile
J2ME/Symbian

Yale Information Technology Services