In this guide, you will learn the different roles within “Change.”

- **Change Roles:** These roles are important to know so you can be successful in getting your change ticket approved in a timely fashion.

## Role Types

<table>
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<th>Role Type</th>
<th>Responsibilities</th>
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| Requested by            | - The individual asking for a change to be made.  
                          - This may or may not be the change owner.  
                          - The Requestor should be the person sponsoring or advocating the change.                                                    |
| Change Owner            | - Individual stakeholder ultimately accountable for the end result of the change, seeing it through its lifecycle.  
                          - This is the person that is the business service manager.                                                                           |
| Approving Change Manager| - Accountable for the execution of the change process in support of the change owner                                                
                          - Conducts CAB meetings                                                                                                               
                          - Oversees change process                                                                                                               |
| Change Advisory Board (CAB) | - A body that exists to support the authorization and approval of changes                                                   
                           - Assists Change Management with assessment/prioritization feedback                                                                 
                           - Provides guidance to the Change Manager.                                                                                              |
| Change Coordinator      | - Facilitates change process                                                                                                    
                          - Assists the Change Manager and Change Owner through the change process                                                                 |
| Change Assessor         | - Responsible for contributing to the business and technical risk and impact assessment of a change for their business service |
| Change Builder/Implementer | - Authorizes changes where their jurisdiction is impacted                                                                       
                          - Participates in CAB meetings as required                                                                                             |